

Success Together Aspire Respect

04/07/2025

Dear Parent/Carer

ARBOR Parent App

We have recently changed our MIS from SIMS to Arbor. Using Arbor allows us to communicate with you more efficiently, and will enable you to access a wider range of information about your child's school life, via the Arbor Parent Portal and the downloadable Parent App.

The Parent Portal & Parent App will let you see your child's registration data and their attendance. You will also be able to see your child's timetable, behaviour and achievement information. If you have downloaded the App and allowed notifications, we will also be able to send in-app messages directly to your phone.

Getting Started:

We invite all our parents and carers to take a look at the system, using this link; <u>https://tinyurl.com/rppfaf75</u>

How do I log in to the new system?

An invite has been sent to the email address we have on our system for you. Please check your junk folder. If you have not received an invitation email, please contact school. To set up a login for your account please follow the instructions in the email/below.

Go to <u>https://login.arbor.sc</u> and click **Forgot your password?** to finish setting up your account. We recommend using a PC/tablet when first signing in.

The Parent App can then be downloaded from either the Google Playstore on android phones or the Apple Store on iPhones.

App Trouble Shooting:

Please visit: https://tinyurl.com/bdecv7f9

If you have any queries, please contact school: info@philipshigh.co.uk

Yours sincerely

C Hibbert Headteacher

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